

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application: **Adendorff et al.** § Group Art Unit: **3624**
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Serial No.: **10/663,345** § Examiner: **Parker, Brandi P.**
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Filed: **September 15, 2003** § Attorney Docket No.: **CA920085038US1**
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For: **Monitoring Business**
Performance § Customer No. **45725**
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RESPONSE TO OFFICE ACTION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0460. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0460.

In response to the Office Action dated March 24, 2009, please amend the above-identified application as follows:

Listing of Claims begins on page 2 of this paper.

Remarks begin on page 10 of this paper.